



MT. ZION WATER SYSTEM  
PO BOX 283  
SIMSBORO, LA 71275  
(318) 245-9627  
MTZIONWATER@OUTLOOK.COM

## **APPLICATION FOR RESIDENTIAL WATER SERVICE**

DATE \_\_\_\_\_

NAME \_\_\_\_\_ PHONE # \_\_\_\_\_

EMPLOYER \_\_\_\_\_ PHONE # \_\_\_\_\_

SOCIAL SECURITY # \_\_\_\_\_ LICENSE/ID # \_\_\_\_\_

SPOUSE/ROOMATE NAME \_\_\_\_\_ PHONE # \_\_\_\_\_

EMPLOYER \_\_\_\_\_ PHONE # \_\_\_\_\_

SOCIAL SECURITY # \_\_\_\_\_ LICENSE/ID # \_\_\_\_\_

MAILING ADDRESS \_\_\_\_\_

SERVICE ADDRESS \_\_\_\_\_

DO YOU OWN? \_\_\_\_\_ RENT? \_\_\_\_\_ LANDLORD? \_\_\_\_\_ PHONE# \_\_\_\_\_

HAS MT ZION WATER SYSTEM EVER PROVIDED WATER SERVICE FOR YOU? YES \_\_\_\_\_ NO \_\_\_\_\_

IF YES, WHERE? \_\_\_\_\_

NEAREST RELATIVE NOT LIVING WITH YOU \_\_\_\_\_ PHONE# \_\_\_\_\_

YOUR PREVIOUS ADDRESS \_\_\_\_\_

ARE YOU INTERESTED IN SIGNING UP FOR AUTOPAY? YES \_\_\_\_\_ NO \_\_\_\_\_

The undersigned hereby requests Mount Zion water system to render water service at the above address and agrees to receive from and pay the system for all such services required on the premises at the above address, in accordance with the applicable rates and with the service regulations of the system (a copy of the current rates is available upon request). The undersigned also understands that, should no one be at the premises when the service man it connects the water service, all water faucets and water outlets should be turned off by the customer. It is also agreed and understood that equipment installed by the system is used solely for company purposes.

**Mt. Zion Water (The supplier)** shall furnish, subject to the limitations in the rules, regulations and bylaws, such quantity of water necessary for the **TENANT** during their occupancy.

**The APPLICANT/CUSTOMER** agrees to pay a meter deposit of \$100 per meter, per dwelling. Upon termination of service, the deposit of \$100 shall be applied first to the non-refundable meter fee of \$25, then towards any outstanding balance. Should the account be fully paid at the termination of service, the **SUPPLIER** shall refund the remaining balance to the **APPLICANT/CUSTOMER** within a reasonable time frame.

APPLICANT SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

CO-APPLICANT SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_



**MT. ZION WATER SYSTEM IS AN EQUAL OPPORTUNITY PROVIDER**





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## **RULES FOR WATER SERVICE**

### **1. BILLS**

We are not responsible if you do not receive your bill. The bills are mailed out between the 20<sup>th</sup>-25<sup>th</sup> of each month. If you have not received your bill by the 5<sup>th</sup> of the month, call the office to verify your address is correct and get your balance. You can also go online to the payment portal to check your balance.

### **2. CUT OFF DAY**

**Cut off day is the 20<sup>th</sup> of each month.** We do not cut off on holidays, weekends or Mondays or Fridays. **YOU WILL BE CHARGED A RECONNECT FEE OF \$40** if payment is not received by 8am on cut off day. Even if you do not get cut off, you will still be charged. On cut off day the office will be open 8am-5pm. Once you pay all charges on your account, we have 48 hours to restore your service. Usually, it is restored same day.

### **3. RETURNED CHECKS**

If an NSF check is not paid within 10 days, water will be cut off until the matter is resolved. Checks will only be sent through the bank one time, after one NSF check we will no longer be able to accept checks from you. There is a \$35 returned check fee for all returned checks.

### **4. METERS**

Each residence is required to have its own meter. You cannot connect more than one residence to a single meter. If you are caught in violation of this, your services will be disconnected until the matter is resolved. There is to be only one connection to each meter. If you have a shop, second residence, or any other dwelling on the property it **MUST** have its own meter. We will pull the meter **IMMEDIATELY** when this is discovered. You are responsible for keeping your meter clean, clear of debris and accessible always. If the meter readers have trouble getting to your meter, it will be estimated and can cause the next bill to be higher than normal. If your meter is inaccessible due to debris, trash or anything else, we will clean it and you will be charged \$50 on your next bill. If the full amount is not paid, you will be cut off.

### **5. HIGH BILLS**

If you think your water bill is high, you must read your meter yourself. Take a picture. And email it to the office. Or call the office within one week of receiving the bill. If your reading is different from what we have, we will send someone out to reread your meter. Before you call please take the time to check for leaks inside and outside of your home typically from the meter to your home. (common leaks occur due to leaky faucets, toilets or hot water heaters.)

### **6. TURNING ON WATER**

We prefer that someone is present when service is connected or reconnected. However, if you cannot be there, it is your responsibility to make sure all faucets are off and there is nothing that could overflow inside. **WE ARE NOT RESPONSIBLE FOR ANY DAMAGE CAUSED FROM TURNING WATER SERVICE ON OR OFF!**

**\*\*If you have read and understand these rules, sign and date below.**

SIGNATURE

DATE



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**RECIPIENT/APPLICANT SELF-IDENTIFYING INFORMATION**

As a recipient of federal financial assistance, the information regarding ethnicity, race, and sex is being requested by the federal government for monitoring compliance with federal statutes that prohibits us from discriminating against applicants on those bases. If you choose not to provide the information, we are required to note, to the best of our ability, based on visual observation.

**RACE:**

AMERICAN INDIAN OR ALASKA NATIVE \_\_\_\_\_  
ASIAN \_\_\_\_\_  
AFRICAN AMERICAN \_\_\_\_\_  
NATIVE HAWAIIAN OR PACIFIC ISLANDER \_\_\_\_\_  
WHITE \_\_\_\_\_

**ETHNICITY:**

HISPANIC OR LATINO \_\_\_\_\_  
NON-HISPANIC OR LATINO \_\_\_\_\_

**GENDER:**

MALE \_\_\_\_\_  
FEMALE \_\_\_\_\_

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